

Network Monitoring and Management

Cacti Plugin Configuration and Use (Settings and Thold)

Notes:

- Commands preceded with "\$" imply that you should execute the command as a general user - not as *root*.
- Commands preceded with "#" imply that you should be working as the *root* user.
- Commands with more specific command lines (e.g. "RTR-GW>" or "mysql>") imply that you are executing commands on remote equipment, or within another program.
- If a command line ends with "\" this indicates that the command continues on the next line and you should treat this as a single line.
- These exercises are tested against Ubuntu server version 9.10.

Exercises

These exercises *assume* that you have installed Cacti from source. If you installed cacti by doing “apt-get install cacti” on your Linux machine, then these exercises will not work.

Exercise 0

Log in to your PC or open a terminal window as the sysadm user.

Exercise 1

Turn on Plugin Management

You may have already done this. If you don't see a “Plugin Management” option in Cacti on the bottom left of the Console do the following:

Go to Cacti in your web browser:

`http://pcN.ws.nsrc.org/cacti`

Log in as the "admin" user.

Go to User Management

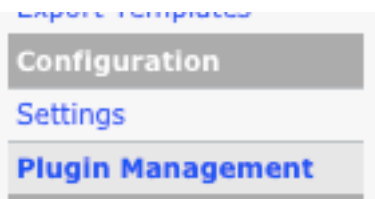
==> select "admin" user

==> at the bottom of the page check the box in the "Realm Permissions" that says "Plugin Management"

==> Press "Save"

Note on the left side of the Cacti page there is now a "Plugin Management" option under

Configuration:



Complete the install of Settings and Thold Plugins

Click on the Plugin Management choice on the left of the screen in Cacti. You should now see:

Showing All 2 Rows						
Actions	Name	Version	Load Order	Description**	Type	Status
	Settings	0.5		Global Plugin Settings	System	Disabled
	Thold	0.4.3		Thresholds	General	Not Installed
Showing All 2 Rows						

To install and enable the Settings and Thold plugins click on the two white down-arrows circled above. Your screen will now show:

Showing All 2 Rows							
Actions	Name	Version	Load Order	Description**	Type	Status	Author
	Settings	0.5		Global Plugin Settings	System	Active	Jimmy Conner
 	Thold	0.4.3		Thresholds	General	Installed	Jimmy Conner
Showing All 2 Rows							

To finish the Thold Plugin installation click on the green arrow white arrow in the green box circled above.

Your plugins are now fully installed and active in Cacti.

Exercise 2

Configuring the Settings plugin

The Settings plugin allows you to specify additional settings for sending email in Cacti. This is very important (actually critical) if you wish to set up Cacti so that it can send email and generate tickets in a ticketing system.

Logged in to Cacti as the “admin” user you should click on the “Settings” link on the left side of the page you will now see an extra tab in your available settings called “Mail / DNS” – Click on this tab and view the newly available options.

At this point we are going to configure Cacti to send email to the sysadmin@localhost account. This way we can test that email is working before we attempt to configure email to go to our Request Tracker ticket queue at net@localhost.

On the next page fill in the items circled in yellow (Test Email, From Email Address, From Name) and then click on the “Send a Test Email” item circled in red.

Cacti Settings (Mail / DNS)

Emailing Options

Test Email
This is a email account used for sending a test message to ensure everything is working properly.

Mail Services
Which mail service to use in order to send mail

From Email Address
This is the email address that the email will appear from.

From Name
This is the actual name that the email will appear from.

Word Wrap
This is how many characters will be allowed before a line in the email is automatically word wrapped. (0 = Disabled)

Sendmail Options

Sendmail Path
This is the path to sendmail on your server. (Only used if Sendmail is selected as the Mail Service)
[OK: FILE FOUND]

SMTP Options

SMTP Hostname
This is the hostname/IP of the SMTP Server you will send the email to.

SMTP Port
This is the port on the SMTP Server that SMTP uses.

SMTP Username
This is the username to authenticate with when sending via SMTP. (Leave blank if you do not require authentication.)

SMTP Password
This is the password to authenticate with when sending via SMTP. (Leave blank if you do not require authentication.)

DNS Options

Primary DNS IP Address
Enter the primary DNS IP Address to utilize for reverse lookups.

Settings

Test Email: sysadm@localhost
From Email Address: cacti@localhost
From Name: Cacti Systems Monitor

You must press Save first before attempting to send a test email.

One you press, “Send a Test Email” you should see a popup window like this:

Checking Configuration...
Creating Message Text...

This is a test message generated from Cacti. This message was sent to test the configuration of your Mail Settings.

Your email settings are currently set as follows

Method: PHP's Mailer Class

Sending Message...

Success!

You can verify that your sysadmin account received the email by viewing your mail. Be sure to do this as the *sysadm* user on your machine. If mutt is not installed, then as the *sysadm* user on your machine do:

```
$ sudo apt-get install mutt
```

And, now check your email. If prompted, say yes to create a new mailbox if you are prompted to do so.

```
$ mutt
```

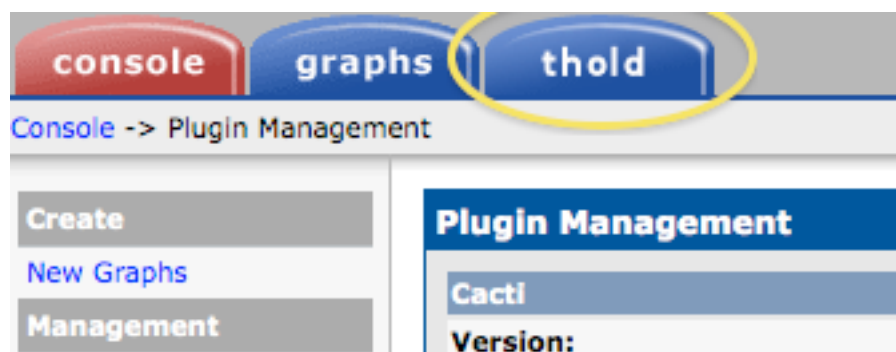
Later we will revisit this tab and update the “Test Email” field to send email to our ticketing system.

Most installations that use Cacti with a ticketing system install the Thold (threshold) plugin (next exercise). This plugin requires that the settings plugin be installed first in order to work.

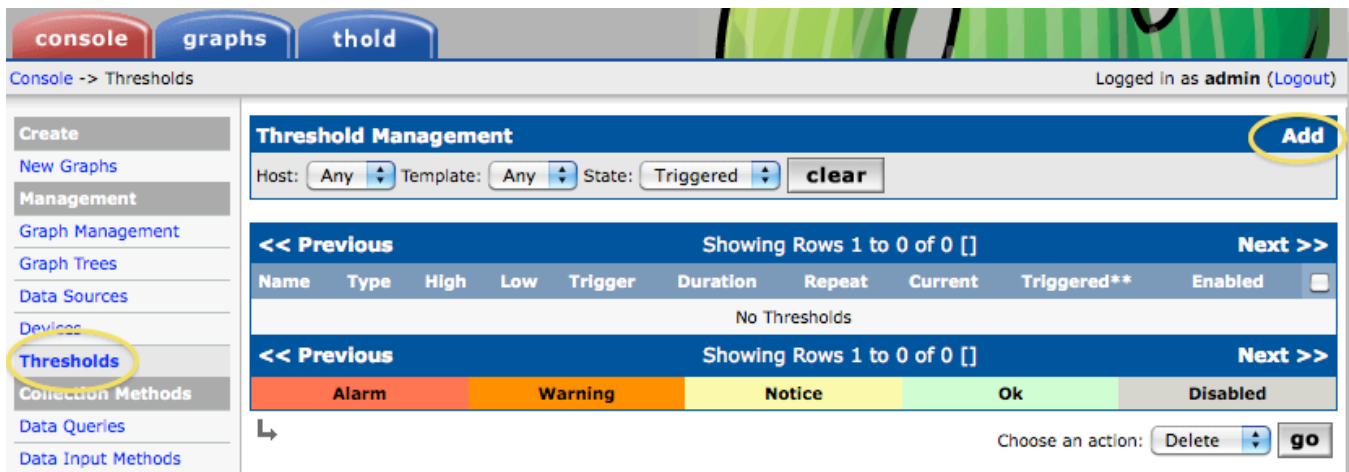
Exercise 3

Configuring the Thold Plugin

You should see a new tab in your Cacti web interface that looks like this:



Now we are ready to define a new threshold so that we can generate tickets in Request Tracker if, or when, the threshold is met. You can come up with most any threshold imaginable. As we'd like to generate a ticket let's create a threshold that we know will be met. First, click on the “Thresholds” menu choice on the left of your screen just under the “Management” category:



Click on the “Add” option at the upper-right of the screen. You will see the Threshold Creation Wizard. In the drop-down menu for “Host” choose “Localhost (127.0.0.1)”. Under “Graph” choose “Localhost – Processes.” Finally, when “Data Source” appears select “proc.”

The screenshot shows the 'Threshold Creation Wizard' dialog box. It has a blue header with the title 'Threshold Creation Wizard'. Below the header, it says 'Please press "Create" to activate your Threshold'. There are three dropdown menus: 'Host' with 'Localhost (127.0.0.1)', 'Graph' with 'Localhost – Processes', and 'Data Source' with 'proc'. At the bottom, there is a 'create' button.

Now press “create” and you will see a full page of options appear. Near the bottom of the page are the ones that we will update to create our threshold (next page):

High / Low Settings

High Threshold
If set and data source value goes above this number, alert will be triggered.

Low Threshold
If set and data source value goes below this number, alert will be triggered.

Breach Duration
The amount of time the data source must be in breach of the threshold for an alert to be raised.

Data Manipulation

Data Type
Special formatting for the given data.

Other setting

Re-Alert Cycle
Repeat alert after this amount of time has pasted since the last alert.

Notify accounts
This is a listing of accounts that will be notified when this threshold is breached.

Extra Alert Emails
You may specify here extra e-mails to receive alerts for this data source (comma separated)

What we are saying here is that if we see more than 50 processes running on our localhost machine for more than 5 minutes, then we will send an email to net@localhost and to sysadm@localhost. Note that under the “Re-Alert Cycle” we have chosen “Never” to avoid creating a new ticket every 5 minutes.

Be sure you fill in the fields as shown in the screen capture on the previous page. In reality this is a contrived threshold, as most Linux boxes will easily run with over 50 processes. We simply want to show you how to create a threshold and to have it trigger.

Note that once you press “save” you will not see anything for a few minutes. But, after 5 to 10 minutes if you click on the “Thold” tab in your Cacti web pages you will see something like this:

console

graphs

thold

settings

Tree ViewList ViewPreview View

Console -> Thresholds

Logged In as admin (Logout)

Thresholds

Host Status

Threshold Status

Template: All

Status: Triggered

Rows: 30

Search:

go

clear

<< Previous

Showing Rows 1 to 1 of 1 [1]

Next >>

Actions	Name**	ID	Type	High	Low	Current	Enabled
	Localhost - Processes [proc]	1	High/Low	50		98	Enabled

<< Previous

Showing Rows 1 to 1 of 1 [1]

Next >>

Alarm

Warning

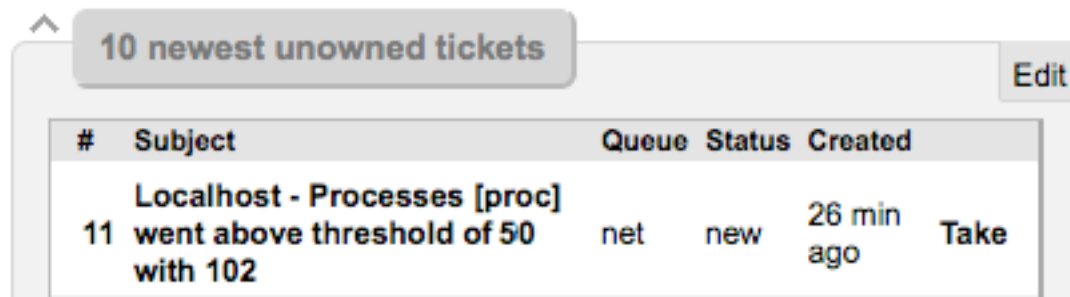
Notice

Ok

Disabled

Time: 0 seconds, User: 0 seconds, System: 0 seconds, Swaps: 0 swaps, Pages: 0 pages

If you check email for your sysadmin account or if you look at the Request Tracker pages logged in as “sysadmin” (go to <http://pcN.ws.nsrc.org/rt/>) you should see a new ticket created that looks something like this (once you have installed RT, perhaps later in the week):



10 newest unowned tickets						Edit
#	Subject	Queue	Status	Created		
11	Localhost - Processes [proc] went above threshold of 50 with 102	net	new	26 min ago	Take	

Now you are ready to review what hosts and services you are monitoring. If you see items that you wish to be notified about, then you can create thresholds for them and send an email notice to an account or to a ticket queue of your creation.