Network Monitoring & Management Introduction to SNMP

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Overview

- What is SNMP?
- Polling and querying
- OIDs and MIBs
- Traps
- SNMPv3 (Optional)





What is SNMP?

- SNMP Simple Network Management Protocol
 - Industry standard, hundreds of tools exist to exploit it
 - Present on any decent network equipment
- Query/response based: **GET / SET**
 - Monitoring generally uses GET
- Object Identifiers (OIDs)
 - Keys to identify each piece of data
- Concept of MIB (Management Information Base)
 - Defines a collection of OIDs





What is SNMP?

Typical queries

- Bytes In/Out on an interface, errors
- CPU load
- Uptime
- Temperature or other vendor specific OIDs

For hosts (servers or workstations)

- Disk space
- Installed software
- Running processes

Windows and UNIX have SNMP agents





What is SNMP?

UDP protocol, port 161

Different versions

- -V1 (1988) RFC1155, RFC1156, RFC1157
 - Original specification
- -v2 RFC1901 ... RFC1908 + RFC2578
 - Extends v1, new data types, better retrieval methods (GETBULK)
 - Used is version v2c (simple security model)
- -v3 RFC3411 ... RFC3418 (w/security)

Typically we use SNMPv2 (v2c)





SNMP Roles

Terminology:

- Manager (the monitoring station)
- –Agent (running on the equipment/server)





How Does It Work?

Basic commands

- GET (manager -> agent)
 - Query for a value
- GET-NEXT (manager -> agent)
 - Get next value (e.g. list of values for a table)
- GET-RESPONSE (agent -> manager)
 - Response to GET/SET, or error
- SET (manager -> agent)
 - Set a value, or perform action
- TRAP (agent -> manager)
 - Spontaneous notification from equipment (line down, temperature above threshold, ...)





OIDs and MIBs

OID: Object Identifier

- A unique key to select an item of data in the device
- The same piece of information is always found at the same OID.
 That's simple!
- An OID is a variable-length string of numbers, e.g. 1.3.6.1.2.1.1.3
- Allocated hierarchically in a tree to ensure uniqueness (similar to DNS)

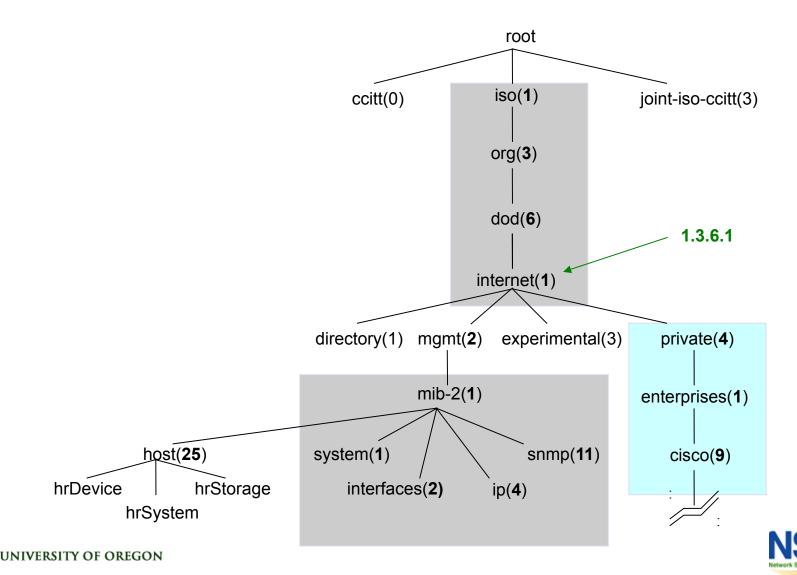
MIB: Management Information Base

- A collection of related OIDs
- A mapping of numeric OIDs to human-readable names

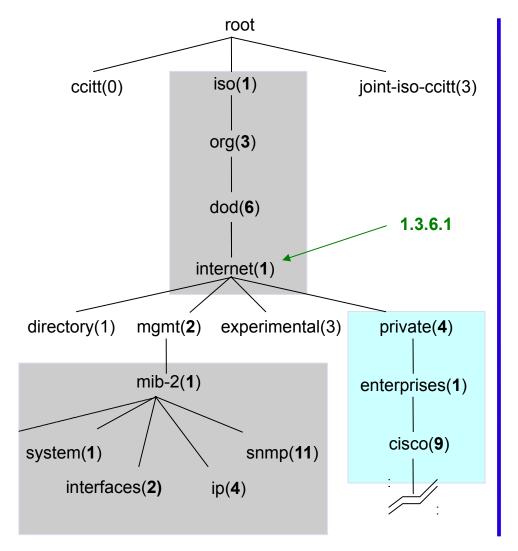


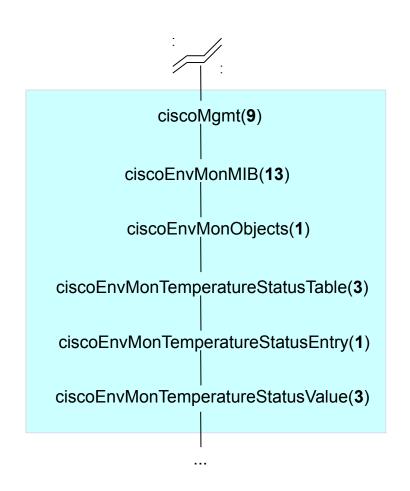


The MIB Tree



The MIB Tree









If Email Addresses Were OIDs

user@nsrc.org

would have been something like:

user@nsrc.enterprises.private.internet.dod.org.iso

user@99999.1.4.1.6.3.1

except that we write the top-most part at the left:

1.3.6.1.4.1.99999.117.115.101.114

Don't worry about the huge tree; What matters is that OIDs are unique

Ensures vendors don't have conflicting OIDs

The numeric OID is what gets sent on the wire





The Internet MIB

• directory (1)

OSI directory

• **mgmt** (2)

RFC standard objects *

• experimental(3)

Internet experiments

• private(4)

Vendor-specific *

• security(5)

Security

• snmpV2(6)

SNMP internal

* Really only two branches of any interest:

1.3.6.1.2.1 = Standard MIBs

1.3.6.1.4.1 = Vendor-specific (proprietary) MIBs





OIDs and MIBs

- Read from left to right
- OID components separated by '.'
 - -1.3.6.1.4.1.9. ...
- Each OID corresponds to a label
 - -.1.3.6.1.2.1.1.5 => sysName
- The complete path:
 - -.iso.org.dod.internet.mgmt.mib-2.system.sysName
- How do we convert OIDs to Labels (and vice versa?)
 - Use of MIBs files!





MIB Files

- MIB files define the objects that can be queried, including:
 - -Object name
 - Object description
 - Data type (integer, text, list)
- MIB files are structured text, using ASN.1
- Standard MIBs include:
 - -MIB-II (RFC1213) a group of sub-MIBs
 - -HOST-RESOURCES-MIB (RFC2790)





MIBs - Sample

sysUpTime OBJECT-TYPE

This defines the object called sysupTime.

SYNTAX TimeTicks

This object is of the type TimeTicks. Object types are specified in the SMI we mentioned a moment ago.

ACCESS read-only

This object can only be read via SNMP (i.e., get-request); it cannot be changed (i.e., set-request).

STATUS mandatory

This object must be implemented in any SNMP agent.

DESCRIPTION

A description of the object

```
::= { system 3 }
```

The sysupTime object is the third branch off of the system object group tree.





MIB Files

MIB files also make it possible to interpret a returned value from an agent

-For example, the status for a fan could be 1,2,3,4,5,6 - what does it mean?





MIBs Sample

"Represents the state of a device being monitored. Valid values are:

normal(1): the environment is good, such as low

temperature.

warning(2): the environment is bad, such as temperature

above normal operation range but not too

high.

critical(3): the environment is very bad, such as

temperature much higher than normal

operation limit.

shutdown(4): the environment is the worst, the system

should be shutdown immediately.

notPresent(5): the environmental monitor is not present,

such as temperature sensors do not exist.

notFunctioning(6): the environmental monitor does not

function properly, such as a temperature

sensor generates a abnormal data like

1000 C.





Querying SNMP Agent

Some typical commands for querying:

- -snmpget
- -snmpwalk
- -snmpstatus
- -snmptable

Syntax:

```
snmpXXX -c community -v1 host [oid]
snmpXXX -c community -v2c host [oid]
```





Querying SNMP Agent

Let's take an example

- -snmpstatus -c NetManage -v2c 10.10.0.254
- -snmpget -c NetManage -v2c 10.10.0.254 ifNumber.0
- -snmpwalk -c NetManage -v2c 10.10.0.254 ifDescr





Querying SNMP Agent

Community:

- A string (password) to define whether querying manager will have RO (read only) or RW (read write) access
- This is the simplest form of authentication in SNMP

OID

- A value, for example, .1.3.6.1.2.1.1.5.0
- or its name equivalent: sysName.0

Let's ask the system's name (using OID above)

– Why the .0? What do you notice?





SNMP Failure: No Response

- The device might be offline or unreachable
- The device might not be running an SNMP agent
- The device might be configured with a different community string
- The device might be configured to refuse SNMP queries from your IP address
- In all of these cases you will get no response





Coming Up In Our Exercises

- Using snmpwalk, snmpget
 - Config file: /etc/snmp/snmp.conf
- Running Linux SNMP agent (daemon)
 - Config file: /etc/snmp/snmpd.conf
- Loading MIBs
- Configuring SNMPv3 (optional)





References

- Essential SNMP (O'Reilly Books) Douglas Mauro, Kevin Schmi
- Basic SNMP at Cisco
 http://www.cisco.com/warp/public/535/3.html
 http://www.cisco.com/univercd/cc/td/doc/cisintwk/ito_doc/snmp.htm
- Wikipedia: http://en.wikipedia.org/wiki/Simple_Network_Management_Protocol
- IP Monitor MIB Browser http://support.ipmonitor.com/mibs_byoidtree.aspx Cisco MIB browser: http://tools.cisco.com/Support/SNMP/do/BrowseOID.do
- Open Source Java MIB Browser http://www.kill-9.org/mbrowse http://www.dwipal.com/mibbrowser.htm (Java)
- SNMP Link collection of SNMP resources http://www.snmplink.org/
- Net-SNMP Open Source SNMP tools http://net-snmp.sourceforge.net/
- Integration w/ Nagios http://www.cisl.ucar.edu/nets/tools/nagios/SNMP-traps.html





Optional Materials

SNMP Version 3





SNMP and Security

- SNMP versions 1 and 2c are insecure
- SNMP version 3 created to fix this

- Components
 - Dispatcher
 - Message processing subsystem
 - Security subsystem
 - Access control subsystem





SNMP Version 3 (SNMPv3)

The most common module is based in user, or a "User-based Security Model"

- Authenticity and integrity: Keys are used for users and messages have digital signatures generated with a hash function (MD5 or SHA)
- Privacy: Messages can be encrypted with secret-key (private) algorithms (DES)
- Temporary validity: Utilizes a synchronized clock with a 150 second window with sequence checking.





Security Levels

noAuthPriv

No authentication, no privacy

authNoPriv

Authentication with no privacy

authPriv

Authentication with privacy





Cisco SNMPv3 Configuration

snmp-server view vista-ro internet included snmp-server group ReadGroup v3 auth read vista-ro snmp-server user admin ReadGroup v3 auth md5 xk122r56

Or alternatively:

snmp-server user admin ReadGroup v3 auth md5 xk122r56 priv des56 D4sd#rr56





Net SNMP SNMPv3 Configuration

```
# apt-get install snmp snmpd
# net-snmp-config --create-snmpv3-user -a "xk122r56" admin
/usr/sbin/snmpd
# snmpwalk -v3 -u admin -l authNoPriv -a MD5 -A "xk122r56" 127.0.0.1
```



