

Campus Network Design Workshop

Log Management

This document is a result of work by the Network Startup Resource Center (NSRC at <http://www.nsrc.org>). This document may be freely copied, modified, and otherwise re-used on the condition that any re-use acknowledge the NSRC as the original source.



UNIVERSITY OF OREGON



Log Management & Monitoring

- Keep your logs in a secure place
- Where they can be easily inspected
- Watch your log files
- They contain important information
 - Many things happen
 - Someone needs to review them
 - It's not practical to do this manually



Log Management & Monitoring

- On your routers and switches

```
Sep  1 04:40:11.788 INDIA: %SEC-6-IPACCESSLOGP: list 100 denied tcp 79.210.84.154(2167) ->
169.223.192.85(6662), 1 packet

Sep  1 04:42:35.270 INDIA: %SYS-5-CONFIG_I: Configured from console by pr on vty0
(203.200.80.75)

%CI-3-TEMP: Overtemperature warning

Mar  1 00:05:51.443: %LINK-3-UPDOWN: Interface Serial1, changed state to down
```

- And on your servers

```
Aug 31 17:53:12 ubuntu nagios3: Caught SIGTERM, shutting down...

Aug 31 19:19:36 ubuntu sshd[16404]: Failed password for root from 169.223.1.130
port 2039 ssh2
```



Log Management

- Centralize and consolidate log files
- Send all log messages from your routers, switches and servers to a single node – a *log server*.
- All network hardware and UNIX/Linux servers can be monitored using some version of *syslog* (we use either *syslog-ng* or *rsyslog* for this workshop).
- Windows can, also, use syslog with extra tools.
- Save a copy of the logs locally, but, also, save them to a central log server.

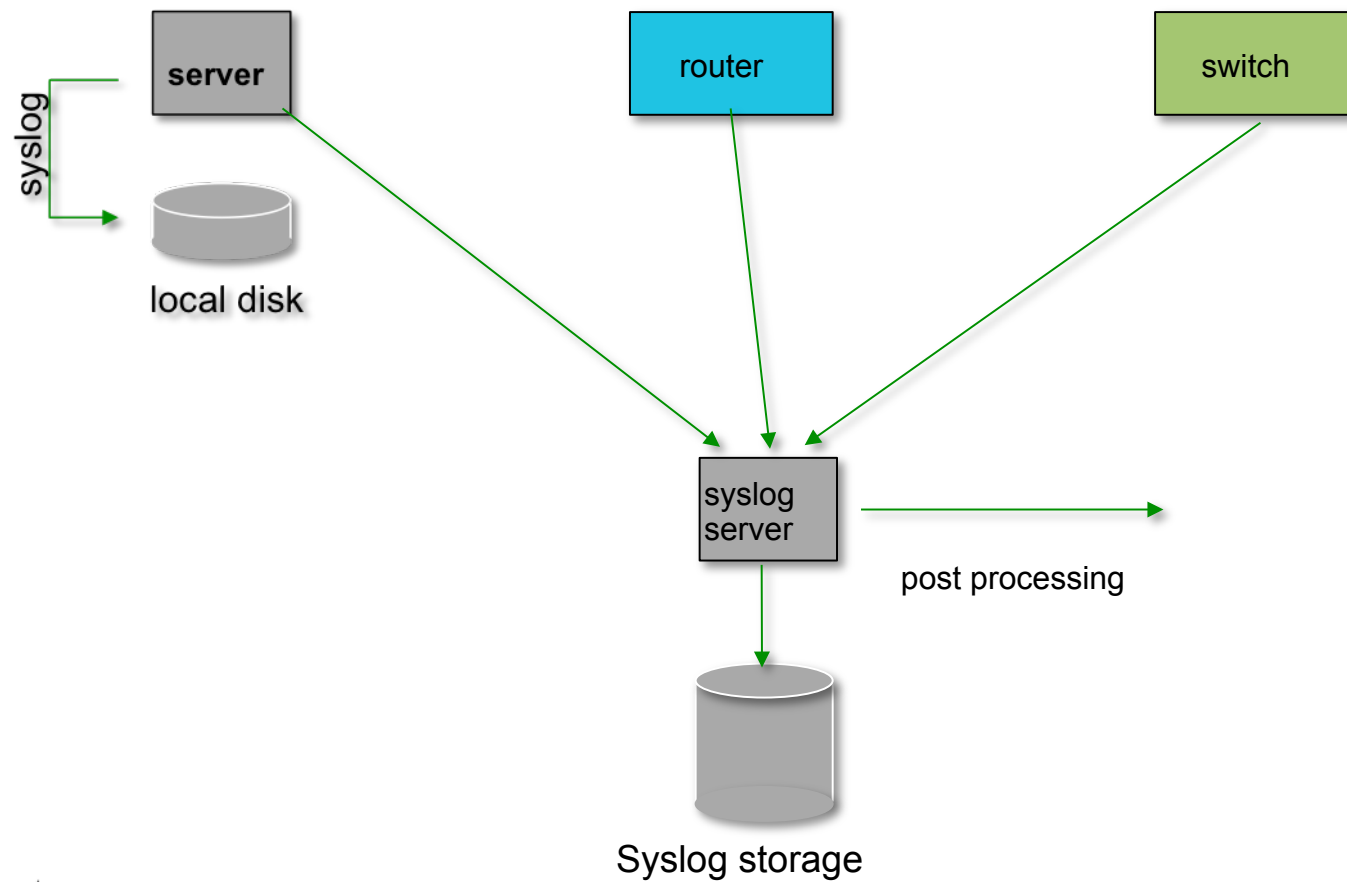
Syslog Basics

- Uses UDP protocol, port 514
- Syslog messages have two attributes
 - (in addition to the message itself):

Facility		Level	
Auth	Security	Emergency	(0)
Authpriv	User	Alert	(1)
Console	Syslog	Critical	(2)
Cron	UUCP	Error	(3)
Daemon	Mail	Warning	(4)
FTP	NTP	Notice	(5)
Kern	News	Info	(6)
LPR		Debug	(7)
Local0...Local7			



Centralized logging



UNIVERSITY OF OREGON



Configuring centralized logging

- Cisco hardware

- At a minimum:

- ```
logging ip.of.logging.host
```

- Unix and Linux nodes

- In /etc/syslog.conf, add:

- ```
*.* @ip.of.log.host
```

- Restart syslogd

- Other equipment have similar options

- Options to control *facility* and *level*



Receiving syslog messages

- Identify the facility that the equipment is going to use to send its messages.
- Reconfigure syslogd to listen to the network.
 - Ubuntu: add "-r" to `/etc/default/syslogd`
- Add an entry to syslogd where messages are going to be written:

```
local7.* /var/log/routers
```

- Create the file

```
touch /var/log/routers
```

- Restart syslogd

```
/etc/init.d/syslogd restart
```

Grouping logs

- Using facility and level you can group by category in distinct files.
- With software such as syslog-ng you can group by machine, date, etc. automatically in different directories.
- You can use grep to review logs.
- You can use typical UNIX tools to group and eliminate items that you wish to filter:

```
egrep -v '(list 100 denied|logging rate-limited)' mylogfile
```
- Is there a way to do this automatically?

Receiving Messages – syslog-ng

- Identify the facility that the equipment is going to use to send its messages.
- Reconfigure syslog-ng to listen to the network*
 - In Ubuntu update `/etc/syslog-ng/syslog-ng.conf`
- Create the following file*
 - `/etc/syslog-ng/conf.d/10-network.conf`
- Create a new directory for logs:
 - `# mkdir /var/log/network`
- Restart the syslog-ng service:
 - `# service syslog-ng restart`

*See logging exercises for details



UNIVERSITY OF OREGON



If using rsyslog

- *rsyslog* is included by default in Ubuntu (but we prefer syslog-ng). It's a slightly different configuration – we have labs for this as well:
- Update `/etc/rsyslog`
- Create the following file
`/etc/rsyslog.d/30-routerlogs.conf`
- Create a new directory for logs and update permissions on the directory

```
# mkdir /var/log/network  
# chown syslog:adm /var/log/network
```
- Restart the rsyslog service

```
# service rsyslog restart
```

SWATCH

- Simple Log Watcher
 - Written in Perl
 - Monitors logs looking for patterns using regular expressions.
 - Executes a specific action if a pattern is found.
 - Can be any pattern and any action.
 - Defining the patterns is the hard part.



Sample Configuration

```
ignore /things to ignore/  
  
watchfor /NATIVE_VLAN_MISMATCH/  
    mail=root,subject=VLAN problem  
    threshold type=limit,count=1,seconds=3600  
  
watchfor /CONFIG_I/  
    mail=root,subject=Router config  
    threshold type=limit,count=1,seconds=3600
```

What are these? What does it mean?



UNIVERSITY OF OREGON



Tenshi

- Simple and flexible log monitoring tool
- Messages are classified into queues, using regular expressions
- Each queue can be configured to send a summary e-mail within a time period
 - E.g. You can tell Tenshi to send you a summary of all matching messages every 5 minutes to avoid cluttering your mailbox

Sample Tenshi Configuration

```
set uid tenshi
set gid tenshi

set logfile /log/dhcp

set sleep 5
set limit 800
set pager_limit 2
set mailserver localhost
set subject tenshi report
set hidepid on

set queue dhcpd tenshi@localhost sysadmin@noc.localdomain [*/10 * * * *]

group ^dhcpd:
dhcpd ^dhcpd: .+no free leases
dhcpd ^dhcpd: .+wrong network
group_end
```



To Learn More about Syslog

- RFC 3164: BSD Syslog Protocol
 - <http://tools.ietf.org/html/rfc3164>
- RFC 5426: Transmission of Syslog Messages over UDP
 - <http://tools.ietf.org/html/rfc5426>
- Wikipedia Syslog Entry
 - <http://tools.ietf.org/html/rfc3164>
- Cisco Press: An Overview of the Syslog Protocol
 - <http://www.ciscopress.com/articles/article.asp?p=426638>



References & Links

- Rsyslog
 - <http://www.rsyslog.com/>
- SyslogNG
 - <http://www.balabit.com/network-security/syslog-ng/>
- Windows Log to Syslog
 - <http://code.google.com/p/eventlog-to-syslog/>
 - <http://www.intersectalliance.com/projects/index.html>
- SWATCH log watcher
 - <http://sourceforge.net/projects/swatch/>
- Tenshi
 - <http://www.inversepath.com/tenshi.html>
- Other software
 - <http://sourceforge.net/projects/swatch/>
 - <http://www.crypt.gen.nz/logsurfer>
 - <http://simple-evcorr.sourceforge.net/>



Questions?

This document is a result of work by the Network Startup Resource Center (NSRC at <http://www.nsrc.org>). This document may be freely copied, modified, and otherwise re-used on the condition that any re-use acknowledge the NSRC as the original source.



UNIVERSITY OF OREGON

